

Southport College Employer Charter



Southport College has a reputation for delivering high quality education, training and related services to employers which are both flexible and responsive to their needs. The College aims to offer a healthy and safe environment, and is fully committed to equality of opportunity.

What you can expect from us

- We will provide clear information, advice and guidance regarding our products and services
- We will respond to all employer enquiries within 2 working days
- We will provide each employer with a named contact at the College
- We will work with employers to establish both their current and future training needs
- We will provide appropriately qualified and experienced staff to deliver training solutions
- We will provide a healthy and safe learning environment
- We will provide regular learner progress reviews, support and feedback
- We will provide employers with the opportunity to give feedback on the training solution provided
- We will ensure that employers are kept informed of opportunities available; including funding, new provision and relevant information
- We will ensure confidentiality at all times

What we ask from you

- To keep us informed of current details, including key contacts, address, telephone number and email
- To provide us with relevant information to enable us to identify the most appropriate training solution to meet your business needs
- To support employees undergoing training, allowing sufficient time to attend sessions and tutorials
- To participate in feedback, review and development opportunities
- To let us know of questions, concerns or complaints
- To pay course fees promptly, according to agreed terms and conditions

Health and Safety

Southport College is committed to ensuring that all sites where learning takes place are safe. This includes College premises, external venues and employer premises. Risk assessments will be carried out as appropriate.

Equal Opportunities

Southport College is committed to the active pursuit of an equal opportunities policy which addresses the need and right of everyone in the College to be treated with respect and dignity, in an environment in which a diversity of backgrounds and experiences is valued. It aims to ensure that all staff and students whether existing or potential receive fair and equal treatment when applying to, or working as, members of the College.

Contact

Employer Services Southport College Mornington Road Southport PR9 0TT
Employer Services: 0845 0066 506
Email: employer@southport-college.ac.uk **Web:** www.southport.ac.uk

