

# Senior Health Care Support Advanced (Level 3)

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Healthcare support staff can work in a variety of different settings within the NHS and private care facilities. The role of the support staff is to provide assistance to health care professionals in diagnosing treating and caring for patients.

## Why study this course

- Do you want to work in a health care support role or already work in a health care support role
- Is there a requirement for you to have a qualification in your organisation, add value through a highly skilled workforce creating efficiencies in service delivery and implementation?
- Do you currently have a role that would allow you to develop the skills and knowledge within this qualification?

## Who is the course aimed at?

- The course is aimed at employees working in the following roles:
- Adult nursing support
- Maternity support
- Theatre support
- Mental health support
- Children and young people's support

## What you will study

The content of the qualification aligns with knowledge and skills required for a senior Healthcare Support Worker an example of the mandatory units covered:

- Promote communication in care settings
- Promote effective handling of information in care settings
- Duty of care in care settings
- The principles of infection prevention control
- Students will also cover optional units in a variety of specialist areas to tailor to the qualification

## Knowledge and Skills you will develop

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people, optional units specific to your role will enable you to do this.

Through completing this apprenticeship you will be able to:

- Provide high quality, compassionate healthcare
- Develop and implement risk assessment plans and carry out a range of clinical and non-clinical

## healthcare or therapeutic tasks

- Demonstrate best practice and act as a role model and be able to guide and supervise less experienced staff on the team
- Follow the principles for equality and diversity and inclusion
- Safeguard and protect adults and children; promote the principles of others
- Work as part of a team and learn the behaviours expected from a role model; the principles of training and mentoring
- Understand the meaning of risk assessment and how to recognise hazards
- Ensure that resources (materials and equipment) are used efficiently by ensuring correct use
- Take responsibility for own development of skills and knowledge

## Behaviours you will develop

- **Customer Focused:** Considerate of the needs of users; duty of care
- **Collaborative:** Able to work as part of a team and with a wide variety of health care professionals
- **Effective communicator:** Ability to build relationships based on common understanding
- **Flexible:** Capable of adapting to changing circumstances and expectations
- **Honest:** Truthful in the dealings with patients and colleagues
- **Methodical:** Detailed in the way they go about their work

## Entry requirements

- Learners should be at least 16 years old
- An initial assessment of maths and English will be carried out prior to enrolment, a minimum level 1 functional skills qualification is required and maths and English will be studied as part of the qualification if the apprentice does not already have C grades in both

## How long will it last?

18 months - 24 months

## How will it be delivered?

- You will attend college taught sessions one day a week
- The competency requirements will largely be delivered within the workplace environment, via regular assessor visits and one to one tutorials

## Qualifications gained

- Cache Level 3 Diploma in Healthcare Support, this will include one of the four optional pathways stated above specific to your role
- Level 2 Functional Skills in Mathematics (if required)
- Level 2 Functional Skills in English (if required)

## Progression to further study

Completing this apprenticeship programme will enable progression into a wide range of roles within the healthcare sector, to higher apprenticeships or higher education

## Further details

Further details on this standard can be found at:  
[www.instituteforapprenticeships.org/apprenticeship-standards/senior-healthcare-support-worker/](http://www.instituteforapprenticeships.org/apprenticeship-standards/senior-healthcare-support-worker/)

## Who to contact

For more information about apprenticeships, funding and training, please contact our Business Development Team on 01704 392817 or email on [employer@southport.ac.uk](mailto:employer@southport.ac.uk)

Apprenticeships at Southport College